



THE DISPATCH LAB

Finding Suicidal Callers Tip Sheet

Company	Contact Number	Fax Number
AT&T	1-800-635-6840 Option #4	888-938-4715
Sprint	1-866-398-3284	816-600-3100
T-Mobile	973-292-8911	973-292-8697
US Cellular	800-333-4847	866-669-0894
Verizon	1-800-451-5242 Option #4	908-306-7501

Determining a Carrier

(If you contact the wrong provider they can often tell you what provider the number actually belongs to.)

FoneFinder.net

411.com

Freecarrierlookup.com

Converting & Using Coordinates

Some phone companies may give you the GPS coordinates in Decimals, while others will give them to you in Degrees/Minutes/Seconds.

Decimal Format: Latitude 41.208953 Longitude -96.623306

Degrees/Minutes/Seconds Format: Latitude 41° 12' 32.2308 Longitude -96° 37' 23.901

Use Fcc.gov/media/radio/dms-decimal to convert them.

Google Maps can be used to search the decimal format to obtain a location.

Where to Look for Person Information

CAD: Search the name and/or phone number to see if there has been prior contact that may give a location

Google Search

White Pages

Social Media: This may not give an address, but you may be able to narrow it down to a town

NCIC: If you have an approximate age and a name, depending on your state you may be able to search just by name for an ID.

